

ALMOST HEAVEN SAUNAS LIMITED WARRANTY

Almost Heaven Saunas extends this Limited Warranty solely to the original consumer purchaser of any Almost Heaven Sauna manufactured and installed in the USA or with one of its authorized international distributors after January 1, 2015

LIMITED LIFETIME SAUNA ROOM WARRANTY

Almost Heaven Saunas warrants that the Almost Heaven Sauna room shall be free from defects in workmanship under normal conditions of use and service, for the lifetime of the sauna for residential applications after delivery to the original purchaser. This warranty is limited to making good any factory assembled component which in the judgment of Almost Heaven Saunas is deemed defective in workmanship. The warranty does not cover normal material wear, natural weathering of the lumber, or installation or delivery of components and applies only to the original purchaser.

HEATER WARRANTY

Almost Heaven Saunas warrants your Harvia heater for a period of 5 years from date of purchase. Travel, trip, or mileage costs are not covered under this warranty.

EXTENT OF WARRANTY

This warranty extends only to the original "consumer" purchaser of the sauna as that term is defined in the Magnuson-Moss Warranty Act, 15 USC Section 101, as amended. Coverage shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason beyond the stated time periods. This warranty terminates upon transfer of ownership.

WARRANTY PERFORMANCE

In the event of any malfunction or defect covered by this warranty, the component can be returned prepaid freight (you pay) to Almost Heaven Saunas for repair of the defect. Almost Heaven Saunas will then ship the component back to you pre-paid (Almost Heaven Saunas pays) upon completion of the repair. In the event of a return, contact Almost Heaven Saunas in advance at: Almost Heaven Saunas, HC66, Box 465-A, Highway 219 North, Renick, WV 24966, telephone number: (304) 497-3991, for packaging and shipping instructions. In addition, Almost Heaven Saunas reserves the right to inspect or designate a person to inspect any part that is claimed to be defective and covered by this warranty. For any warranty service, Almost Heaven Saunas reserves the right to choose, at its option, repair of the problem or a replacement of the defective part. Almost Heaven Saunas reserves the right to substitute a part or component of equivalent value, either new or factory reconditioned, and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product. Normal wear and tear, cosmetic issues involving the wood on components or changes to individual pieces of lumber due to natural aging and weathering are not covered. Heater repairs will be performed by the heater manufacturer and Almost Heaven Saunas will provide contact information.

ACTS INVALIDATING WARRANTY

This warranty is void if the Almost Heaven Sauna has been subject to alteration, misuse or abuse, or if any repairs on the sauna are attempted by anyone other than an authorized representative of Almost Heaven Saunas. Alteration shall include, but is not limited to any component change, electrical conversion, or the addition of any non-approved device or heating system, which contributes to a component or unit failure, or unsafe operating system. Use of the sauna in an application for which it is not designed will void this warranty. This includes, but is not limited to, damage caused by operation of the sauna at temperatures outside the range specified in the Operating Instructions, damage caused by defective components, damage to the sauna's surface caused by harsh chemicals which are not recommended by the manufacturer, damage caused by movement of the product, and damage caused by acts of God.

DISCLAIMERS

Any implied warranties arising out of an original purchaser's purchase of an Almost Heaven Sauna, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are limited in duration equal to the duration of the applicable warranty stated above. Almost Heaven Saunas shall not be liable for loss of use of the Almost Heaven Sauna or other incidental or consequential costs, expenses or damage, which may include but are not limited to, the removal of or reinstallation of a wall, deck or other fixture, water leakage, costs of shipping or packaging, applicable taxes, or the payment of any costs or expenses of disassembly, removal, or reinstallation of the product or any part. Under no circumstances shall Almost Heaven Saunas or its representatives be held liable for injury to any person or damage to any property, however arising, even if caused by Almost Heaven Saunas or its representatives' negligence. Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. These warranties give you specific legal rights, and you may also have other rights, which vary, from state to state. No distributor, salesperson, dealer, retailer, or other representative of Almost Heaven Saunas has the authority to alter or change these warranties either orally or in writing.